

2018 Mercedes Benz E63S AMG 4MATIC Sed (213.089) V8-4.0L Turbo (177.980)

Vehicle > Technical Service Bulletins

BURMESTER HIGH-END 3D SURROUND: SPEAKERS MAY TEMPORARILY NOT EMIT SOUND



Mercedes-Benz

- Burmester High-End 3D Surround: Speakers may temporarily not emit sound -

Topic number	LI82.62-P-067526
Version	4
Function group	82.62 Loudspeakers, amplifiers, antennas
Date	01-03-2020
Validity	Model 213 with code 811
Reason for change	Title revision

Complaint

One or more speakers may temporarily malfunction regardless of audio source used. The malfunction may affect the tweeters as well as the mid-range speakers.

Cause

Previous sound system (N40/7) software not activating multiple output channels on start-up.

Remedy

Update sound system (N40/7) software to E712.1 or newer.

Note: Do not replace any parts.

Symptoms

Symptom

Communication/information / Entertainment / Audio/Sound / Speakers emit no sound

Communication/information / Entertainment / Audio/Sound / Poor audio quality

Communication/information / Entertainment / Audio/Sound / Several speakers are nonfunctional

Control unit/fault code

Control unit	Fault code	Fault code description
N40/2/N40/3/N40/7 - Sound system (SOUND) (SND55)	-	-